



Energy services case study

Ti demonstrates specialist security expertise as it supports national energy contractor

Background

Dyson Energy Services is a one stop shop for heating, insulation and renewable energy technologies. The company was established over 30 years ago and has grown to become a national contractor renowned for delivering high quality services throughout the domestic, local authority, social housing and commercial sectors.



Challenge

With a headquarters in Brighouse, West Yorkshire, housing 60 employees, and a number of strategically placed branches throughout the UK, Dyson's business premises and the people that work in them, really matter.

Keen to protect their valuable assets, the company therefore invested in comprehensive CCTV technology. But having started to experience a number of hardware issues at its head office and Manchester branch, Dyson's Head of Transport & Purchasing Heath Brawn began searching for a security specialist who would ensure the business was in safe hands.

Solution

Heath turned to the internet to commence his research, and soon found local firm Ti Installations – an electrical engineering firm with a division dedicated to the installation and maintenance of sophisticated CCTV and alarm systems.

Ti's Yorkshire-base was a significant attraction, as was the level of in-depth security knowledge that the two directors clearly had. They talked confidently about the new system that Dyson was using, and quickly displayed trouble-shooting expertise that would fix the hardware problems that the energy specialist had been experiencing.

Result

Ti replaced the problematic parts within Dyson's existing CCTV systems, and linked the technology through to Heath's iPad to ensure constant access to the sites' security. This means, should an intruder alarm alert the police to a potential out-of-hours break in, for instance, he can view the site through the eyes of the surveillance cameras to identify any suspicious activity, before he even leaves home.

Ti now also services and maintains Dyson's security technology, to ensure it continues to operate in perfect working order.

"I believe security technology is paramount for any business – it prevents theft, acts as a significant crime deterrent and keeps a watchful eye on your premises, should an incident ever occur that needs to be re-observed."

"I've been very impressed with Ti's knowledge and friendly approach to work. They are good lads who deliver a very valuable, yet reasonably-priced service. I would recommend them to anyone!"

Heath Brawn, Head of Transport & Purchasing, Dyson Energy Services



If you would like to speak to someone from [Ti] CCTV & Alarms or the wider [Ti] Installations team about the better protection of your business, please contact our friendly security specialists who would be delighted to provide free, no obligation advice.

Here's how to get in touch:

E: info@ti-installationsltd.co.uk [Complete our enquiry form](#) T: 01484 818180

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